

## UNIPOLSAI ALONGSIDE THE POPULATION AFFECTED BY THE FLOOD IN TUSCANY

A structured plan of actions has been launched for the purpose of:

- facilitating claims management
- granting significant deferrals and extensions
- providing adequate and timely responses

Bologna, 7 November 2023

UnipolSai has launched a structured and integrated plan of actions in favour of the population affected by the recent flood events in Tuscany with the aim of supporting customers and agencies residing in the areas affected by the flood.

In a difficulty context where people are suffering, UnipolSai has committed to facilitating the management of claims, granting significant deferrals and extensions, and providing adequate and timely responses by activating the toll-free number 800 754646.

In detail, the plan of initiatives in favour of the affected communities includes:

### Non-Life Sector

1. **Extension of default terms** (from 15 to 90 days from the security's maturity date for all receipts and premium settlements of all Non-Life Classes expiring between 1/11/2023 and 31/1/2024)
2. **Self-certifications** (replacement of the documentation normally required with simple self-certifications, for example in the event of failure to return the motor liability insurance sticker or certificate)
3. **Prescriptions and forfeitures** (we will avoid objecting to prescriptions and forfeitures occurring after the flood until 31/1/2024)
4. **Suspension of deductible and premium recovery activities** (we have suspended recovery actions for deductibles not yet reimbursed and premium arrears, including intermediate instalments, until 31/1/2024)

5. **Toll-free number for claims management** (the special toll-free number 800 754646 has been activated for customers residing in the municipalities involved)

#### Life Sector

1. **Extension of premium payment terms** (from 30 days to 90 days from the expiry date, for premiums expiring between 1/11/2023 and 31/1/2024)
2. **Reactivation of contracts** (without any request for further health checks or statements on the health status of the insured, contracts will be extended from 6 to 12 months, until 31/3/2024)
3. **Suspension of redemption penalties** (until 31/5/2024)

In particular, these actions address customers resident in the following municipalities in **Tuscany**:

- **Provincial district of Florence:** Barberino di Mugello, Campi Bisenzio, Empoli, Montelupo Fiorentino, Cerreto Guidi, Fucecchio, Sesto Fiorentino, Vinci, Palazzuolo sul Senio, Borgo San Lorenzo;
- **Provincial district of Leghorn:** Leghorn, Rosignano, Collesalveti, Capoliveri, Porto Azzurro, Portoferraio, Marciana, Marciana Marina, and Campo nell'Elba;
- **Provincial district of Massa Carrara:** Aulla, Villafranca in Lunigiana, Fivizzano, Licciana Nardi, Mulazzo, Filattiera, Zeri, Pontremoli;
- **Provincial district of Lucca:** Viareggio, Stazzema, Seravezza, Massarosa, Camaiore, Camporgiano, Careggine, Castelnuovo di Garfagnana, Castiglione di Garfagnana, Fabbriche di Vergemoli, Fosciandora, Galliciano, Minucciano, Molazzana, Piazza al Serchio, Pieve Fosciana, San Romano in Garfagnana, Villa Collemandina, Sillano Giuncugnano;
- **Provincial district of Prato:** Vernio, Poggio a Caiano, Prato, Montemurlo, Carmignano;
- **Provincial district of Pistoia:** Pistoia, Serravalle Pistoiese, Agliana, Quarrata, Montale, Abetone-Cutigliano, and San Marcello-Piteglio, Monsummano Terme;
- **Provincial district of Pisa:** Pontedera, Calcinaia, Bientina, Santa Maria a Monte, San Miniato, Volterra, Montecatini Val di Cecina, Chianni, Santa Croce sull'Arno, Castelfranco di Sotto, Palaia, Montopoli Valdarno, Ponsacco, Casciana Terme Lari.

**UnipolSai Assicurazioni**

UnipolSai Assicurazioni S.p.A. is the insurance company of the Unipol Group, Italian leader in the Non-Life Business, in particular in the MV and Health businesses. Also active in Life Business, UnipolSai has a portfolio of over 10 million customers and holds a leading position in the national ranking of insurance groups with direct income amounting to €13.3bn, of which €7.9bn in Non-Life Business and €5.4bn in Life Business (2021 figures). The company has the largest agency network in Italy, with over 2,100 insurance agencies spread across the country. UnipolSai is also active in direct MV insurance (Linear Assicurazioni), transport and aviation insurance (Siat), health insurance (UniSalute), supplementary pensions and also covers the bancassurance channel (Arca Vita, Arca Assicurazioni and Incontra). It also manages significant diversified assets in the real estate, hotel (Gruppo UNA), medical-healthcare and agricultural (Tenute del Cerro) sectors. UnipolSai Assicurazioni is a subsidiary of Unipol Gruppo S.p.A. and is also listed on the Italian Stock Exchange.

**Unipol Gruppo***Media Relations*

Fernando Vacarini  
T. +39 051 5077705  
pressoffice@unipol.it

*Investor Relations*

Adriano Donati  
T. +39 051 5077933  
investor.relations@unipol.it

**Barabino & Partners**

|                       |                        |
|-----------------------|------------------------|
| Massimiliano Parboni  | Giovanni Vantaggi      |
| T. +39 335 8304078    | T. +39 328 8317379     |
| m.parboni@barabino.it | g.vantaggi@barabino.it |